



STATE OF HAWAII
DEPARTMENT OF EDUCATION
MANOA SCHOOL
3155 MANOA ROAD
HONOLULU, HAWAII 96822

March 9, 2017

Dear Parents,

HIDOE's School Food Services Branch is transitioning our electronic meal counting system to PrimeroEdge throughout the month of March. It is a comprehensive meal counting system that will allow for the seamless transfer of student balances within HIDOE schools, as your child progresses from elementary through high school. The program will allow parents/guardians the ability to view purchases and deposits via PrimeroEdge's SchoolCafe website and mobile application.

Student eligibility and balance data is in the process of being transferred to PrimeroEdge from the prior system. During this transition, you may notice fluctuations in your child's meal account balance. By the end of the transition period, all student and adult balances will be imported and manually checked to ensure each account balance is correct. You may continue to deposit funds, and purchase meals during this transition, as the balance import will not affect all other transactions conducted in the meal counting system.

PrimeroEdge notification letters that are sent home will have a new look. The eligibility notification letters, balance reminders, and receipts may look a little different as your child's school transitions into the new system.

In the future, SchoolCafe will allow families the ability to see daily menus and basic nutritional information as well, and make online deposits to meal accounts with a nominal convenience fee. Thank you for your patience and understanding as we work towards giving families more accessibility and control over their child's meal accounts.

If you have any questions or concerns, please feel free to call the school office at 988-1868.

Sincerely,

A handwritten signature in black ink, appearing to read "Kerry Higa".

Kerry Higa, Principal